

From: R S Chan
To: Microsoft ATR
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Subject: Microsoft setttlement

The only way to protect us the consumer from Microsoft's monopoly is to break up the company into 3 separate enitivity, Operating System, Internet business and other software. That is the only way that we the consumer will have a fair deal.

Right now we have to buy an upgrade every year .on the Operating System from Microsoft. The upgrade is mostly just patches to correct glitches that they discover during the year. So, in reality, we are being forced to pay for Microsoft's mistakes make in their software over and over again.

As it is now we the consumer just have no chance to try other operating system.

R S Chan
Edmonds, WA